

# The Fusilier Museum

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Access Statement for The Fusilier Museum**

### **Introduction**

In the bustling town centre of Bury, The Fusilier Museum is located within 200 yards of the main bus and tram station in the town centre. The land surrounding the museum is flat and there are no gradients to contend with. The museum is an accredited museum and is a member of the VAQAS Scheme. We offer disabled access throughout the museum including Disabled access toilets, lift access to every level of the building, hearing loops, wheelchair loan, additional seating and help for visually impaired visitors.

We look forward to welcoming you. If you have any queries or require any assistance please phone 0161 763 8950 or email [enquiries@fusiliermuseum.com](mailto:enquiries@fusiliermuseum.com).

## **Pre-Arrival**

- By Train - Manchester Victoria / Manchester Piccadilly get the Metrolink Tram directly into Bury town centre. The Fusilier Museum is 200 yards from the station.
- By Bus - The Fusilier Museum is located 200 yards from the main bus station in Bury
- The streets surrounding the museum are wheelchair friendly and have zebra crossings all the way from the Bus / Metrolink stations.
- The museum have a wheelchair that can be loaned out to visitors to use during their time in the museum. Please call 0161 763 8950 to pre-book before your arrival.
- Disabled Toilets are located throughout the building.

## **Car Parking and Arrival**

- There is on street parking surrounding the museum and 4 Disabled Access parking spaces within 100 yards of the main entrance.
- Blue badge parking is free in Bury.
- The pavements from the parking spaces to the museum have dropped curbs for wheelchairs and pushchairs, zebra crossings to take you safely across the roads and the land is level in the surrounding area.
- There is street lighting at all times around the museum as we are located in a busy town centre.
- The front doors automatically open when a visitor approaches, in addition there are 2 push buttons to open the doors located 1 meter high on either side of the glass doors.
- There is a dropping off point on the opposite side of the road to the museum.
- There are no stairs or ramps to the main entrance - it is all very level and easy to access.
- The front doors are automatic and are a circular design which slide open from the middle. The doors sit within the outer shell so nothing opens outwards or swings in front of you. They just move politely out of your way! When fully open there is a gap of 2m (2,000 mm, 78 inches).

### **Main Entrance, Reception and Ticketing Area**

- The main entrance to the museum is located on Moss Street BL9 ODF to the right hand side of Gallipoli Garden and opposite the entrance to Bury Art Museum.
- The main entrance is step free and level throughout.
- There is additional seating available in the main entrance.
- The flooring is tiled in the main desk area and toilets and short pile carpet tiles in the shop.
- The main entrance is lit using ceiling spot lights and the shop has additional lighting on each unit.
- There is a low desk directly to the right of the desk as you enter the main doors.
- The Admissions desk is staffed by museum staff and volunteers and Tourist Information Staff who are all happy to assist anyone with special needs.
- There is a complimentary ticket policy for an essential carer visiting the museum with a wheelchair user / special needs person. Just explain to the member of staff / volunteer on the desk at the time of purchase and they will issue the carer with a complimentary ticket.
- There is a hearing loop system fitted throughout the building.
- We have magnifying glasses, pens and paper, wheelchairs on loan, we can also do special tours suitable for your particular need / interest if enough notice is given.

## **Attraction (displays, exhibits, rides etc.)**

- The main method of interpretation in the Galleries is visual, there is a lot of reading and looking at the objects. However there are videos with sound and interactive computer exhibits throughout the galleries. Special tours can be organised for visually impaired visitors where our tour guides tailor the tour to fulfil your needs and interests in the collection. Object handling using items from our handling collections can be arranged if prebooked in advance of your visit too.
- All interpretation boards have large print for the main titles and key information. There are lots of pictures and objects to see in the cases, mannequins dressed in period uniforms that you can touch, costume items to try on and hats to wear to bring the museum to life.
- There are videos that play on the press of a button that have background music and voice over telling you about that particular subject. There is also music playing in our cafe.
- There are no flashing lights in the building.
- The doors are all held open throughout the building apart from the entrance to The Quartermaster's Store which is temperature and humidity controlled and therefore the door must be closed to maintain the correct levels. The door openings are all at least 1.2m wide (1,200 mm or 47 inches)
- There is seating at intervals throughout the museum.
- The floor surfaces in the museum vary from tiles to wood parquet, short pile carpet and beautiful historic mosaic floors.
- The exhibits are lit using a mixture of energy saving and halogen bulb spotlights. The delicate items in the collection such as textiles (the uniform items) are displayed in lower lighting levels to protect them from decay and fading due to the light.
- The lighting level is even throughout the building.

## **Public Toilets**

- The visitor toilets are located in the main entrance of the building to the right hand side of the reception desk.
- There is an accessible WC available in that area which is a unisex toilet. There is an accessible cubicle in each of the men's and ladies toilets if you prefer.
- Access to the toilets is on level ground - no ramps or slopes. There is a 900mm or 35 inches opening on the door to get into the toilet. Once you are in the toilet there is a 900mm or 35 inches spaces at the right hand side of the toilet for a wheelchair and hooks on the back of the door to hang your coat / bags on.
- The height of the toilet from floor to seat is 500mm or 19 inches.
- There are grab rails located on either side of the toilet.
- There is a red pull cord for use in an emergency.
- The toilet has a lot of natural light from a large window and is lit by spot lighting in the ceiling.
- The floor is tiled.
- The sink is next to the toilet and has lever taps to operate the water and a soap dispenser.

## **Catering**

- The cafe is on the mezzanine level of the museum and can be accessed by a lift from the main entrance or by the staircase. There are 20 steps. It is not necessary to buy a ticket for the museum to gain access to the cafe, you are welcome to come and use it anytime.
- The clear opening of the lift doors is 900mm or 35 inches.
- The cafe is a queue to order system, you are then given an order number to place on the table and then the food and cutlery is brought to you at your chosen table. The floor is level throughout the cafe and there is space available for wheelchair users.
- There is a mixture of furniture in the cafe, some soft seating and low tables but the majority of the furniture is table and chairs (660 - 700mm high 26 - 27 inches high). None of the chairs have arms. There is also a high level bar with bar stools down the left hand side of the cafe.
- The cafe is lit with ceiling spot lights.
- The flooring in the cafe is a non slip lino flooring.
- The cafe can cater for all dietary needs - the food is freshly prepared and alternatives are available if you are vegetarian, vegan, wheat, dairy or egg free. Just ask and we will try our very best to cater for your needs.
- There is a large print menu available on the wall of the cafe.
- The crockery is all white and the tables are cream in colour.
- The nearest toilets are located in the main entrance of the museum (directly below the cafe) which would have to be accessed by going down the stairs or in the lift.

## **Shop(s)**

- The shop is located in the main entrance of the museum and can be accessed without buying a ticket to see the museum.
- There are no steps - it is all on the level.
- The Front Entrance is all open plan and accessible for wheelchairs and pushchairs.
- The shop units are located around the 2 walls and then on free standing units on the shop floor. There are large spaces in between the units to allow wheelchair / pushchair access.
- There is a low counter at the pay desk.
- The music from the cafe is sometimes audible but there is no background music specifically for the shop.
- There is a hearing loop system located at the front desk and signage to help you find your way there.

## **Grounds and Gardens**

- The Gallipoli Garden is outside the museum with its beautifully maintained flower beds.
- The garden has a compacted stone path going all the way around it with one raised area around a stone seat around a large tree. There is one step up to this area but the ground level pathway goes all the way around the outside of the stone circle.
- The footpath is 2 meters wide.
- There are a number of park benches located around the garden for visitors to take a well earned break and look at the flowers.

## **Additional Information**

- There are wheelchair refuge allocated areas all around the building which are sign posted
- In the event of a fire we ask all wheelchair users to wait to be directed by a member of staff to one of these areas where they will be rescued by the Fire Service.
- Some of the staff here at the museum have received basic Disability Awareness Training, all have received Customer Service Training and you should expect to be treated very well here at the museum.
- We welcome assistance dogs and they are welcome in the garden as well. A water bowl is available at the front desk on request.
- There are wheelchairs available to use during your visit to the museum, just ask at the Front Desk.
- We do not have a specified location that a mobility scooter can be charged but if we can allocate you somewhere to do this on the day of your visit, we will.
- The Tourist Information Centre is located in our main entrance and they have information about all the local hotels and guest houses many of which are wheelchair friendly. Please call 0161 253 5111 for more details.

## **Future Plans**

- We are currently reviewing the website to make it more accessible.

## **Contact Information**

Address (Inc postcode): The Fusilier Museum Moss Street Bury  
Lancashire BL9 0DF

Telephone: 0161 763 8950

Email: [enquiries@fusiliermuseum.com](mailto:enquiries@fusiliermuseum.com)

Website: [www.fusiliermuseum.com](http://www.fusiliermuseum.com)

Grid Reference: Latitude - Longitude: 53.592032,-2.298725 Lat:  
53° 35' 31.3152" Long: -2° 17' 55.41"

Hours Of Operation: Monday to Friday 10am - 5pm Saturday 10am -  
4pm see [www.fusiliermuseum.com](http://www.fusiliermuseum.com) for details of  
Sunday openings.

Local Equipment Hire: Mobility equipment is available from the  
shopping centres in Bury.

Local Accessible Taxi: Elton Bullet 0161 797 1444

Local Public Transport: Bus and Metrolink station 2 mins walk from the  
museum.